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3475 Edison Way, Suite L  
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I hereby certify that this paper and the papers and/or fees referred to herein as attached are being transmitted via facsimile to the United States Patent and Trademark Office, at facsimile number (703) 872-9306 on October 15, 2004.				
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In re Application of: Michelle R. Sandholm

Docket No.: ISAA0011

Serial No.: 09/755,738

Art Unit: 3623

Filed: January 05, 2001

Examiner: Irshadulla, M.

Title: Multi-Channel Marketing Database Development Methodology

October 15, 2004

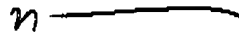
Commissioner of Patents and Trademarks  
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Alexandria, VA 22313-1450

**STATUS INQUIRY**

Dear Sir:

The above-identified patent application was filed on January 5, 2001. To date we have received no action on this case. Please advise when we might expect this case to be taken up for action.

Respectfully submitted,



Michael A. Glenn  
Attorney for Applicant  
Reg. No. 30,176

/dcr  
Glenn Patent Group  
3475 Edison Way, Ste. L  
Menlo Park, CA 94025  
650-474-8400  
Customer No. 22862